Festive Competition: Terms and Conditions Competition Rules:

- 1. Entries will only be automatically considered by guests who spend a minimum of R500 or more.
- 2. One entry, per invoice number, per guest is permitted, as long as the guest and invoice number transaction is R500 or more.
- 3. ("The Sorbet Experience (PTY) LTD") reserves the right to cancel or suspend the competition at their discretion at any given time.
- 4. The competition runs from Friday, 10th December, at 08:00 AM and ends on Friday, 31st December 2021 at 11:59 PM.
- 5. Eligibility: Participation is open to those who are 18 years of age or older, as of the date of the competition. Employees, officers and directors of Sponsor and its parent companies, subsidiaries, affiliates, partners, advertising and promotion agencies, manufacturers and their immediate families (parents, children, siblings, spouse) or members of the same household (whether related or not) of such employees/officers/directors are not eligible to enter.
- 6. How to Enter: guests must spend a minimum of R500 or more at any Sorbet Salons, Sorbet Nailbar, Sorbet MAN, Sorbet Drybar & Candi&Co. Spending R500 or more at any of our stores gives you an automatic entry.
- Entry into the competition is automatic for guests who spend a minimum of R500 or more. Sponsor is not responsible for lost, late, illegible, incomplete, invalid, unintelligible, misdirected, technically corrupted or garbled entries. Any entries containing the above will be disqualified.
- 8. Proof of submission will not be deemed to be proof of receipt by Sponsor. By spending R500 or more, entrants fully and unconditionally agree to be bound by the rules and the decisions of the judges, which will be final and binding in all matters relating to the competition.
- 9. Random Draw Process: Hundred (100) winners will be selected randomly. Winners will be contacted by the Sponsor telephonically. The winner must answer the Sponsors call to accept and redeem their prize. If the Winner does not answer the calls within Two (2) days of the Sponsor calling, the prize will be forfeited and the Sponsor will award the prize to an alternate winner randomly from the original pool of entrants. If the prize cannot be awarded after three alternate winners have been notified, the prize will remain unawarded.
- 10. Prizes: Each of the Hundred (100) winners will receive a hamper consisting of products only. No payment in the form of cash will be received. Limit of one (1) Prize per person. Prizes are non-transferable. No substitutions or cash redemptions. In the case of unavailability of any prize, the Sponsor in its sole discretion reserves the right to substitute a prize of equal or greater value. All expenses not specifically listed herein are the responsibility of winners.

- 11. Prize Delivery: Winners will be sent their Prize at the conclusion of the campaign after the winners have been announced and confirmed. Sponsor will not be responsible if the Prize cannot be delivered due to an incorrect mailing address or for lost or misdirected requests. Prize delivery costs is only covered within South Africa.
- 12. Conditions: All winners that accept the prize agree to a "release and hold harmless" clause by the Sponsor, its advertising and promotion agencies and its parent companies, subsidiaries, affiliates, partners, representatives, agents, successors, assigns, employees, officers and directors, from any and all liability, for loss, harm, damage, injury, cost or expense whatsoever including without limitation, property damage, personal injury and/or death which may occur in connection with, preparation for, travel to, or participation in this competition, or possession, acceptance and/or use or misuse of prize or participation in any Sorbet-related activity and claims based on publicity rights, defamation or invasion of privacy and merchandise delivery. Entrants who do not comply with these Official Rules or attempt to interfere with this promotion in any way shall be disqualified.